# Qualifications

Talented engineer with a solid electronics background and strong understanding of networking fundamentals. Highly proficient in IT Support, Linux, Python, SQL, Machine Learning and Google Cloud Platform. Superior interpersonal skills, able to build effective relationships with a highly diverse international customer base. Excellent communication skills with demonstrated success in the areas of technical writing, installation and customer support. Available for non-sponsored Brazilian employment, fluent in Portuguese.

# Education

## Google 2019

Google IT Support Professional Certification

## U.C. Berkeley 2019

Data8.x Foundations of Data Science Professional Certification

## Stanford University 2019

Machine Learning Professional Certification

## Google Cloud Platform 2019

Data Engineering on GCP Specialization

Architecting with GCP Specialization

Security in GCP Specialization

Networking in GCP Specialization

## Data Camp 2019

Data Science with Python Certification

## Intellian 2014

Intellian V110/V130 and V240c Certifications

## MTN Satellite Communications 2011

Orbit 7103 Maintenance Certification

## Sea Tel 2009

Sea Tel MSP Certification

## Hughes Network Systems 1992

ISBN Installation and Operation

## Suburban Technical School 1990-1991

Associate Degree Electrical Engineering

# Experience

## MTN/EMC/GEE Satellite Communications 2009-2019

## Sr. Field Support Specialist Maritime

## Chosen by the leading global service provider of at-sea communications, connectivity and content services to install and support stabilized platform VSAT’s. Responsible for Site surveys, new installations and maintaining existing systems of more than 500 vessels worldwide, including cruise ships, government and military vessels, yachts, ferries, offshore drilling and production sites, and commercial ships. Brazil datacenter/teleport installation and support.

## Globecomm Systems Inc. 2008-2009

## Senior Test Technician

## Contracted by Globecomm Systems Inc. for Samacom Teleport Dubai RF systems technical support. Including preventative maintenance on iDirect VSAT hubs, C band, KU band and DBS band RF systems including HPA, KPA and SSPA amplifier performance testing.

## Esfiha Arabe 2007-2008

Restaurant owner operator

## Hotel Kalifornia 2004-2007

Hotel owner operator

## Hughes Network Systems 1994-2004

Technical Specialist

Selected by the largest satellite communication provider in the world to install and support Integrated Satellite Business Network and

Direcway VSAT systems. Responsible for installing and configuring all circuit cards, servers and routers, running performance

tests and integrating systems with existing customer networks. Travel internationally to perform installations worldwide.

* Install ISBN VSAT hub equipment, DirecPC and Direcway networks for major clients including Fujitsu, Amoco, Optus Australia, Banco do Brasil, Embratel and Raytheon to provide network connectivity to central corporate locations.
* Create and modify test procedures for VSAT, DirecPC and Direcway equipment. Ensuring customer systems function according to quality standards.
* Develop positive relationships with customers that facilitate support and generate additional sales.

## Hughes Communications Inc. 1993-1994

Associate Engineer

Monitor and control of satellite video feeds. Telemetry, tracking and control of Galaxy 376 and 601 series satellites. Installation and

maintenance of satellite control, RF and antenna systems.

## Hughes Network Systems 1991-1993

Technician

Satellite networking hub support including customer integration, database management, technical telephone support and hub

maintenance.